



Annual Newsletter

Basic Needs Assistance Page 5

Mental Health Counseling & Wellness Page 6

Hunger & Food Insecurity Page 7

Everybody can be great...because anybody can serve. You don't have to have a college degree to serve...You only need a heart full of grace. A soul generated by love."

DOCTOR MARTIN LUTHER KING, JR.



A year of growth

CCPC has experienced a significant year of growth in all areas of the organization. From our many programs that reach both Summit and Wasatch counties, to our donation areas that are constantly overflowing with the generous donations from our community, to our booked counseling team addressing mental health needs in our community, growth has been continual! This increase in staff has made us more capable than ever to meet the needs of the communities we serve.

NEW SUPPORT ROLES ADDED THIS YEAR:

Human Resource Manager, Counseling Intern, Development Coordinator, Programs Assistant, and Counseling Programs Manager.



We continue to grow our dynamic team and add new roles to our organization. Be sure to check out our hiring page for the most recent and up to date career opportunities! <https://www.ccofpc.org/job-openings/>

4 Core Values

INTEGRITY

Conduct that is consistent and morally upright. A person who lives out what they say and tries to treat everyone fairly and equally.

SERVANTS HEART

Being willing to serve all people with humility in order to help meet people's needs. Trying not to judge but trying to walk a day in someone else's shoes; being there when someone is hurting; trying to understand someone; listening.

TEAMWORK

Working well with others; carrying out assigned tasks; delegating when appropriate; mentoring; helping out those who are overworked; speaking honestly in love; receiving feedback without being defensive.

RESPECT & DIGNITY

Treat all people with respect and dignity, recognizing their God-given value.

MESSAGE FROM THE EXECUTIVE DIRECTOR

Meeting Needs and Building Community, Together.



This year at CCPC we have sought to adjust to the "new normal" with COVID-19, which seems to be a moving target. Despite the setbacks and challenges, we have continued to serve our community in a larger capacity than ever. Many of our programs have grown this past year, from Operation Hope and Back 2 School Basics, to our rapidly increasing Counseling and Wellness Center. We have increased our staff by nearly 10% and added multiple support roles to keep up with these increased needs.

This year we have been reinforcing our core values to keep us grounded to where we came from and to maintain a healthy team culture in the midst of growth and change. Our core values include the importance of treating everyone with respect and dignity, demonstrating integrity in all we do, having a servant's heart and honoring one another through great teamwork. Not only did we highlight these values each month internally, we were pleasantly surprised by a special award highlighting our values.

In September, CCPC was recognized as one of two finalists in the entire state of Utah for the "Utah Ethical Leadership Awards" for nonprofits. This award program is sponsored by the Daniel's Fund Ethics Initiative Collegiate Program at the David Eccles School of Business, the Community Foundation of Utah, the Kem C. Gardner Policy Institute, and Utah Business Magazine. This was one of the most important awards we could receive, and it is a clear recognition of our entire team's commitment to live out our values every day as we serve others.

I am a big believer in the power of collaboration and mutual support. Something new that I launched this year was putting together a coalition of like-minded humanitarian organizations within mountain towns across North America. You can read more about it on page 10.

In the pages that follow, you will see images of people we serve, read numbers that represent individuals we have provided services for, and hear stories of lives that were changed because of CCPC.

Thank you for partnering with us and investing in us as we together seek to continue meeting people at their point of need, as an expression of God's love.

Rob

DR. ROB HARTER
Executive Director
CCPC | rob@ccofpc.org



Heber Highlight

Our Heber Thrift store has seen amazing increases this year with a record-breaking \$62,500 in sales this past April. A steady flow of incoming donations of furniture, home goods, home décor, and other items keep customers thrilled and volunteers and staff busy!

Customers are saying: “The store looked great, so clean and so organized. Keep up the great work. Such a blessing for the community. Thank you ALL so very much.”

As the population in Wasatch County grows, so do our services and programs. We’d like to thank the Wasatch Community Foundation and the Wasatch Parent Network, and the Wasatch Latino Coalition for their partnership in helping us reach out to and provide for families in need.



Volunteer Highlight

Dave and Sue have been faithfully volunteering in our Heber food pantry for 6 years. Why? Dave says volunteering keeps him energized and he loves giving back. Dave has a great sense of humor and a work ethic to match.

Thank you Dave and Sue for the many, many hours of labor and love you’ve given to CCPC and both the Heber and Park City communities!



Basic Needs Assistance



Since the start of the pandemic in March 2020, our Basic Needs Assistance program has distributed nearly \$1.5 million to families in need in Summit and Wasatch Counties. Of that, \$1.3 million helped cover critical financial needs such as rent, utility bills, medical bills, and insurance.

Our Basic Needs Assistance (BNA) team has made great strides in adapting to the needs of those we serve. COVID-19 increased the number of requests for assistance with medical bills, collections and pre-collections notices, and utilities shut-off notices. Our team refined the BNA application process to offer the most holistic services possible by meeting in person with applicants to assess their needs and provide them with more education and mental health support. Additionally, Basic Needs Assistance clients are offered education about the resources available to them in the community and through our partner organizations.

Our BNA program meets the needs of the most vulnerable through partnerships with Jewish Family Services (Safety Net Program), Peace House (CCPC provides clothing, furniture, and rent assistance to Peace House clients), Department of Workforce Services Park City and Heber (Assistance with Medicaid, SNAP benefits, and HEAT applications); Mountain Mediation (landlord/tenant disputes, renter’s rights, divorce and custody mediation services); Park City Hostel (securing temporary housing for clients); Community Action Services and Food Bank (assistance with Rent Relief Utah applications and hotel vouchers); the Mobile Crisis Outreach Team, People’s Health Clinic, Intermountain Health, and others.

TOTAL BNA CLIENTS: 510 | NEW BNA CLIENTS: 229 BETWEEN DEC.’20 THRU SEPT.’21

CASE MANAGEMENT CLIENTS: 88
HOMELESS/UNSHELTERED: 12

UNSHELTERED/EMPLOYED LIVING IN HOTELS:
Individuals - 6, Families - 3

UNSHELTERED/EMPLOYED LIVING IN CARS:
Individuals - 7, Families - 1

UNSHELTERED / EMPLOYED, SHELTER:
Individuals - 1, Families - 1

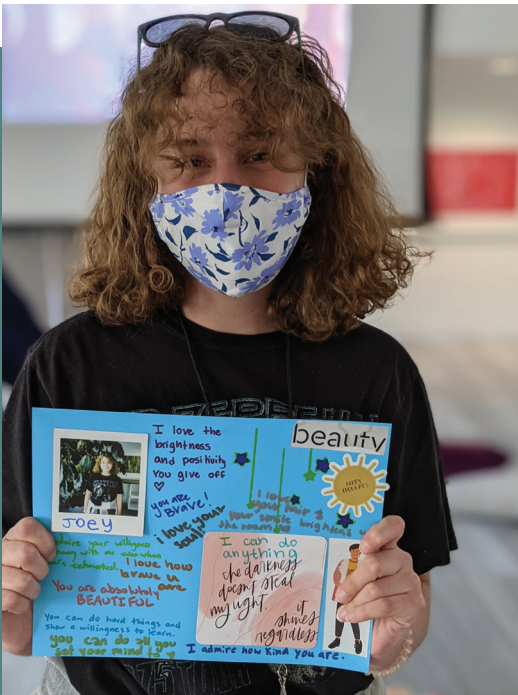


Mental Health Counseling and Wellness Services

Joey's Story

Joey needed assistance and support as she navigated life after high school and stepped into the working world of adulthood with all its challenges and steep learning curves. In December 2020, Joey worked with our Case Manager on finding her first apartment, setting up all the utilities, and filing her taxes for the first time. The Christian Center was able to help her get a bed and other items to decorate her space, making it look and function like a home. The food pantry provided groceries which she picked up before her therapy sessions. Additionally, Joey was able to participate in "Phases", a teen girls' resilience group, to build and enhance her social and life skills.

The Counseling & Wellness Center, Food Pantry, and Case Management services at CCPC worked together to provide holistic care for Joey and will continue to help her stay on her feet through the challenges of life. She is moving from surviving to thriving and has been able to start saving money for her future, which includes planning to attend college in the fall of 2022.



"They have helped me with being as successful as possible and living my life with a sense of ease. Thank you!!" - Joey

The Counseling and Wellness Center has made every effort to increase capacity to meet the growing demand for counseling and coaching services over the past year. We have added therapists and administrative staff, introduced new support groups, seminars and workshops, as well as invested in new training and technology, all in an effort to increase our reach and impact. Through teen girls' resiliency groups, "hike and talk" events, bilingual counseling sessions, medication management services with our Psychiatric Nurse Practitioner, and the offering of financial support through our scholarship fund, our team strives to offer access to care for anyone who needs it in ways that best suit our clients' individual needs.

Counseling stats from the past 12 months (Oct 2020 – Sep 2021)



Hunger and Food Insecurity

By the numbers

*January - June 2021

Summit County:

11,281 Individuals served
4,798 Households served

Wasatch County:

7,909 Individuals served
2,219 Households served

Totals:

19,190 Individuals
7,017 Households



This year we took our pantries on the road in the form of mobile food pantries that brought milk, eggs, pantry staples, cleaning supplies and more to apartment complexes and mobile home parks in Park City, Heber Valley, and surrounding areas.



Operation Hope

Operation Hope is our largest annual event, serving families in both Summit and Wasatch counties with the joy and hope of Christmas. 2020 was our biggest year yet, and we used some outside-the-box thinking to make sure we were able to provide a socially distanced yet friendly experience for all participants.

Our generous community donated thousands of toys, winter coats, and gift cards, and between the two counties we served over 2,000 kids! On behalf of all the families whose holidays were made merrier through the gifts they received, THANK YOU for your support!

This year we anticipate providing relief and hope to even more families. Visit our website to find ways you can support this incredible program!



Volunteer Profiles



Barb and Jean

Barb had been volunteering at the Boutique and asked her friend Jean to join her for a shift one day. A weekly "date" was created! Jean loves living in Park City and has been in town almost 21 years. They both have been impressed by the services offered by CCPC to the community, and enjoy their interactions with staff, other volunteers, and customers as they tag clothing, greet guests, and spread joy during their Thursday morning shifts.

"I really, really enjoy helping at the Boutique. I always look forward to our volunteer day and seeing the people that work there. I am always amazed at the quality of the donations." - Jean

"I really enjoy being at the entry table at the Boutique because we get to greet each customer, welcome them & answer questions (well, not all but we try, ha!). It is fun to see all the clothing articles, too, and occasionally set something aside to buy for ourselves." - Barb



Dylan and Tyler

Meet Dylan and his brother Tyler! Dylan has been volunteering in the CCPC Pantry since fall of 2020. What started as required volunteer hours for school has grown into weekly service that both brothers truly enjoy. Dylan's favorite part about volunteering is the feeling of getting a lot of work done. During their shifts, he and Tyler stay busy organizing, cleaning, and sampling the candy and cakes the pantry receives. When not in school or at CCPC, Dylan loves racing with the Park City High School Mountain Bike Team. Thank you for all your help, bros!

Native American/ Indigenous Outreach



Goshute Tribe Initiative

2021 marks our 11th year of partnership with the Confederated Tribes of the Goshute Reservation. In addition to a monthly mobile food pantry, we partnered with their "Goshute Goodness" healthy lifestyle program to provide healthy meal items and cooking demos, prizes for health milestones, and we were able to join them for painting classes where some real masterpieces were produced!

Over the last few years, we have had the pleasure of taking families from the tribe on trips to national parks with the purpose of creating a healthy space for respite, intentional conversations, fresh air, and cultural celebration. This June, we had a gathering of friends from the Goshute Tribe and Park City

for a camping and hiking trip at Zion National Park. From hiking the Narrows, to the trails starting from the visitor's center, there were lots of opportunities for their "Walking and Hiking" program goals to be accomplished and campfire time which provided the opportunity for bonding and storytelling. This trip was one of the highlights of our year.

We are extremely grateful for the generous support from both American Express and Ally Bank that allows us to continue expanding our programs and services to the Confederated Tribes of the Goshute Reservation.



Back to School Basics

Helping kids start off the school year with the clothes and supplies that they need, without the distraction of clothes that don't fit and shoes that have holes in them is the motivation for this annual program. This year our Back 2 School Basics (B2SB) program served almost 1,200 kids who selected roughly 3,530 tops and hoodies, 2,400 pairs of pants and shorts, 610 pairs of shoes, and tons of backpacks and school supplies. We served the most kids ever to date, nearly 300 more than last year.

Back 2 School Basics served children from Summit County, Wasatch County and the Goshute Tribe. We want to give a special thanks to those who helped make this possible; the numerous individuals who gave \$100 a piece to support one child, as well as our primary sponsors Mountainland Association of Governments (MAG), Westgate Resorts Foundation, Wasatch Community Foundation, Park City & Heber Walmart Stores, 7-11 (Resort Retailers), Versante (Peak's Hotel), and Outlets Park City.



Mountain Town Coalition

Created and led by our Executive Director, who is a big believer in the power of collaboration and mutual support, the Mountain Town Coalition was (virtually) launched this year. The Mountain Town Coalition is a group of like-minded humanitarian organizations within mountain towns across North America. The purpose of this group is to share best practices, provide educational resources, and give mutual encouragement and professional support to one another. Organizations in the Coalition offer services similar to CCPC's and maintain a holistic, wraparound approach to their work. The three virtual gatherings so far this year have had over 30 leaders representing nonprofits from Vermont, Whistler, Sun Valley, Jackson Hole, Breckenridge, and Tahoe in attendance.



Award Winning Stores

Many people first get acquainted with CCPC through our donation drop off. Donated items are sorted and sent to our three stores where they are sold to generate funding for our outreach programs and services.

Our stores generate 30-40% of the cost of running our community outreach programs. Every donated item, volunteer hour, and purchase help our bottom line so we can serve more people!



"Great place to shop! I always find something great. Great quality of items and great prices!"*

**Google customer reviews*



"Always a great place to shop for things you didn't know you needed!"*

Leo's Story

Leo is a 54-year-old, Native-American man who came to CCPC requesting Basic Needs Assistance (BNA). He was unemployed, homeless, and had recently lost all of his personal identification items. The BNA team was able to connect Leo to our food pantry for food assistance and personal care items, get him clothing from our Thrift store, and provide him with a hot meal voucher through the Park City Interfaith Council. As he continued to work with Kendal, our Case Manager, Leo received clothing from our Boutique for his many job interviews and was offered 3 jobs on the spot! At this point his patience was truly tested: Because he had lost his personal identification, he was unable to accept a job and start working. Leo pressed on. To meet the requirements of obtaining a Utah ID, Leo met weekly with our case manager to navigate the systems necessary to get copies of his birth certificate and social

security card. Additionally, Kendal helped him secure temporary housing through the Park City Hostel. While he waited for his documents, Leo offered chess instruction to fellow Park City Hostel residents and used his as a chef to cook and share meals with other residents using food from our food pantry.

After 5 weeks of perseverance, Leo got his ID and started his job as a pastry chef at 501 Main. He will continue to receive assistance with his temporary/transitional lodging until he receives his first paycheck, after which time he will take over the payments for housing.

"[I am] extremely blessed to have the faith and support that the Christian Center has given me. None of this would be possible without them. Thank you, Christian Center. I am truly thankful and grateful." - Leo J. Garcia



Use this QR code to support people like Leo and Joey!



Looking for event space?

The Gathering Space at CCPC is a 2,500 sq/ft event venue that seats up to 208 people and boasts a fully equipped commercial kitchen and unbeatable mountain views. Additional offerings include AV equipment, projection, an outdoor patio, our preferred caterer (Done to Your Taste Catering), and a separate conference room. It is a perfect venue for receptions, dinners, film screenings, religious celebrations, and corporate events.

The income generated from rentals of the Gathering Space helps fund our humanitarian programs. This allows us to continue our service to the people in need within our community with great success.

If you are interested in renting the Gathering Space, please visit our website (ccofpc.org) and fill out a Rental Inquiry Form found at the bottom of the "Event Space Rentals" page. Our Event Space Coordinator will reach out to you promptly to give you a quote and answer any questions you may have.

Investing in Hope

HOW TO DONATE: THREE EASY WAYS TO GIVE



Send a check in the mail to our mailing address:

Christian Center of Park City (CCPC)

PO Box #683480

Park City, UT 84068



Give by going on our website

and clicking on "Donate" or donate here:



Make a stock gift directly to CCPC. Call our

Director of Finance at #435-649-2260 to walk you

through this brief process.

*Thank you for helping us serve
this community!*

